

UI OPERATIONAL PERFORMANCE

Quarter Ending December 31, 1998

Prepared by The Division of Performance Review

April 1999

UI OPERATIONAL PERFORMANCE

Quarter Ending December 31, 1998

Introduction

- ▶ This is the sixth in a series of quarterly reports designed to give a broad overview of UI operational performance and its basic context. Where available, data shown are for the quarter, or for the 12-month period, ending December 31, 1998.
- ***New features*** in this report:
 - * Regional tables giving Tier I and GPRA performance for every State in the Region. This is average performance for the current quarter and for the 12 months or four quarters ending 12/31/98.
- ▶ This issue's ***Special Focus*** section explores differences in Reciprocity Rates. It examines how the 5 States with the highest rates in 1997 differ from the 5 lowest-rate States. Each quarterly issue focuses on a different topic.
- ▶ Users are encouraged to offer comments to the Division of Performance Review on the content, format and displays of the report. Please send comments to Burman Skrable on 219-5223 ext. 140.

Macro Scene

- *For the quarter*, Economic conditions remained strong as unemployment stayed at generations-low rates. Due to seasonal conditions, total unemployment edged down and initial claims rose slightly from the previous quarter, but insured unemployment (continued claims) remained flat.
- *For the year*, comparing 1-year values with 3-year averages show the stronger labor market conditions. Average benefit duration is down from 14.6 weeks to 14.0 weeks and exhaustions to 31.0% from 33.0%. State ranges for both continue high: duration from under 9 weeks to 20, and exhaustions from 4.2% to 55%. The data also show that aggregate benefit payments have declined slightly relative to their 3-year averages (\$18.7 bil. vs. \$19.3) but States are not taking advantage of the prosperous conditions to build up their trust funds substantially, as total contributions have also declined from \$20.9 bil. to \$19.8 bil.

UI System Performance

GPRA Performance

- Average GPRA performance improved during the December quarter. The following measures or proxy measures improved: reciprocity rate, wage replacement rate, UI claimants registered with ES, first payments all rose over the previous quarter. On the other hand, lower authority appeals timeliness and report-filing timeliness fell. (Incomplete reporting makes it hard to compare the latter with confidence.) The exhaustion rate, a yearly measure, improved to 31% from its three-year average of 33%. All movements were slight.

Tier I Performance

- Overall, quarterly Tier I performance improved compared with the preceding quarter. National averages for 10 of the 15 major measures were up--only those for Lower Authority Appeals and transfer timeliness fell--and the number of States passing rose for ten measures.
 - * Strong areas in terms of States achieving criteria: first payments within 35-days; Lower Authority appeals quality; Status determinations timeliness.
 - * Weak areas: Nonmon timeliness and quality; 14/21 day first payments; Lower Authority Appeals rendered within 90 days; Higher Authority appeals rendered within 45, 75 and 120 days; timeliness of trust fund transfer.

- **September-December Movement at a Glance**

| | <u>Aggregate Performance</u> | <u>No. States Passing</u> |
|------------------------------|------------------------------|---------------------------|
| First Payment Timeliness | | |
| • 14/21 Days | | |
| • 35 Days | | ↘ |
| Nonmonetary Determinations | | |
| • Separation Timeliness | | |
| • NonSep Timeliness | | → |
| • Quality | | |
| Lower Authority Appeals | | |
| • Timeliness, 30 days | ↘ | ↘ |
| • Timeliness, 45 Days | ↘ | ↘ |
| • Timeliness, 75 Days | ↘ | ↘ |
| • Quality | ↘ | |
| Higher Authority Appeals | | |
| • Timeliness, 45 days | | |
| • Timeliness, 75 Days | | |
| • Timeliness, 120 Days | | |
| New Status Determination | | |
| • Timeliness, 90 Days | | |
| • Timeliness, 180 Days | | → |
| Transfer fr Clearing Account | ↘ | |

- *1st Payment Timeliness*-- Intrastate payment timeliness rose, interstate declined slightly. Ten States missed the proposed combined inter-intra 14/21 day criterion of 87%, down from 15 in June. (In contrast, 9 and 7 States failed to meet the existing Secretary's Standards for intrastate and interstate timeliness). The number of States passing the 35-day criterion fell marginally.
- *Nonmonetary Determinations*-- Timeliness for both seps and nonseps improved and the number of States missing the proposed criteria fell. Quality scores also improved, and three fewer States missed the proposed criterion.
- *Lower Authority Appeals*--All aggregate measures declined slightly, reversing last quarter's improvements. The number of States missing the proposed 75-day criterion jumped from 6 to 13.
- *Higher Authority Appeals*--Also reversing last quarter's performance, aggregate performance at all three levels--45-day, 75-day and 120-day--rose. On balance, the number of States missing the various criteria fell.
- *Status Determinations Timeliness*--Improvement in the aggregate figure at 90 days was accompanied by two more States meeting the criterion. 180-day performance declined slightly but the number of States meeting the proposed criterion was unchanged.
- *Transfer Timeliness* -- Quarterly timeliness worsened by both measures. The number of States missing the two criteria rose from 20 to 26 (old measure) and 15 to 22 (new measure).

Other Important Measures

- Most other indicators remained quite stable from June to September.
 - * % of Continued Claims within 21 days were absolutely flat for both average and distribution
 - * BAM overpayment rate rose slightly to 8.9%, up from 8.6%.
 - * Workforce development measures were mixed. Higher percentages of UI claimants received referrals to the ES and were in training, lower percents were profiled and referred to services from the profiling pool.
 - * BPC recovery rates rose slightly (Fraud to 47%, Nonfraud to 55%)

SPECIAL FOCUS: RECIPIENCY RATES, CY 1997

Reciprocity is a key UI GPRA measure. Average reciprocity during CY 1997 was 35.1%, but it

ranged from 19.2% in Virginia to 59.3% in Rhode Island. The following analysis compares critical component ratios of the reciprocity rate for the five States with the highest reciprocity rates with the five lowest to shed light on these differences. The five highest reciprocity States are: Rhode island, Washington, Vermont, Alaska, and Massachusetts. The five lowest are: Virginia, Oklahoma, Louisiana, South Dakota, and Arizona.

Definition of the Reciprocity Rate. The standard reciprocity measure is Insured Unemployment (i.e., UI weeks claimed) divided by Total Unemployment. Both numerator and denominator are usually expressed as average weekly figures. Average weekly insured unemployment (AWIU) is calculated as total continued claims taken from the 5159 report divided by 52. Total unemployment is the average of monthly counts provided by the BLS (because these “monthly” figures refer to unemployment occurring during one week--the “reference week”--of the month, it, too, is a weekly figure.)

Total unemployment (both insured and total) in a year is the product of the number of spells of unemployment and their average duration. The reciprocity rate can be analyzed into “component ratios” as follows:

RECIPIENCY = FILING RATIO x INITIAL ELIGIBILITY RATIO x CLAIMS DURATION

- ***Filing ratio:*** the share of the unemployed that files new claims for UI (*Because BLS does not gather State-by-State statistics on the number of persons starting spells of unemployment, the actual filing ratio cannot be computed. Instead, we use the ratio of 1/12 of new initial claims for the year divided by average monthly total unemployment to indicate relative filing magnitudes.*)
- ***Eligibility ratio:*** the share of those who file that get a first payment
 - * this is the product of
 - ** The Monetary Eligibility ratio: the % of initial claimants who are monetarily eligible, reflecting monetary eligibility conditions and their application; and
 - ** The Separation Eligibility ratio: the % of monetarily eligible claimants who get a first payment, reflecting mostly separation conditions and enforcement.
- ***Claims Duration:*** the average number of weeks claimed by claimants receiving a first payment.
- UI claims costs depend on a further ratio: ***the Weeks Paid/Weeks Claimed ratio***, which depends on nonmonetary eligibility conditions and their enforcement.

| STATE | Reciency Rate | COMPONENT RATIOS | | | | Avg. Duration (Wks) | |
|---------------|---------------|------------------|----------------------|------------------------|-----------------|---------------------|-------------|
| | | Filing | Monetary Eligibility | Separation Eligibility | Wks Pd-Wks Clmd | Claimed | Paid |
| RI | .593 | 0.185 | .934 | .900 | .867 | 16.2 | 14.1 |
| WA | .528 | 0.178 | .907 | .738 | .876 | 19.3 | 16.9 |
| VT | .518 | 0.172 | .950 | .839 | .877 | 16.3 | 14.3 |
| AK | .499 | 0.204 | .775 | .959 | .862 | 17.0 | 14.6 |
| MA | .493 | 0.150 | .947 | .809 | .894 | 19.3 | 16.4 |
| AZ | .214 | 0.101 | .961 | .605 | .857 | 17.6 | 14.1 |
| SD | .211 | 0.119 | .803 | .689 | .788 | 13.6 | 10.7 |
| LA | .195 | 0.076 | .887 | .697 | .862 | 17.6 | 15.1 |
| OK | .194 | 0.094 | .767 | .733 | .858 | 15.2 | 13.0 |
| VA | .192 | 0.122 | .811 | .654 | .836 | 12.6 | 10.6 |
| HIGH 5 | .526 | 0.178 | .903 | .849 | .875 | 17.6 | 15.3 |
| LOW 5 | .201 | 0.102 | .846 | .675 | .846 | 15.1 | 12.7 |

Why They Differ

The table shows that the High 5 and Low 5 differ across the board: A lower percentage files in the low-reciency States; of those that file, a lower percentage is eligible at every stage of the eligibility process; and durations of both claimed and paid weeks are shorter.

- Particularly striking Low-High differences:
 - * The Low-5 filing ratio was 57% of the High-5
 - * The Low-5 separation eligibility ratio was only 80% of the High-5

Some Other Comparisons

BAM Overpayment Rates

| | <u>High 5 Average</u> | <u>Low-5 Average</u> |
|--------------------------------------|-----------------------|----------------------|
| • Total | 8.1% | 10.5% |
| • Monetary Errors only | 0.8% | 0.3% |
| • Separation Errors only | 1.4% | 1.4% |
| • Nonsep Errors (excluding BYE) | 3.9% | 7.5% |
| First Payment Time Lapse, 14/21 days | 94.6% | 95.6% |
| Wage Replacement Rate (BAM) | 46.1% | 44.9% |
| Benefit Exhaustion Rate | 30.4% | 24.5% |

December 31, 1998

[illegible]

| QUARTERLY MANAGEMENT REPORT | | | | | | | | | | | | |
|---|--|------------|--------------------|------|----------|----------|-------------------|-------|------|-----------------|-------|------|
| CHART II | | | | | | | | | | | | |
| December 31, 1998 | | | | | | | | | | | | |
| TIER 1 MEASURES | | CRITERION | NATIONAL AGGREGATE | | | | STATE PERFORMANCE | | | | | |
| | | | 3-Yr | 1-Yr | Prev Qtr | Curr Qtr | Previous Quarter | | | Current Quarter | | |
| | | | | | | | High | Low | Fail | High | Low | Fail |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | |
| 29 | 1st Pays in 14/21 Days (intrastate and interstate) | 87 | 90.0 | 89.2 | 88.5 | 89.3 | 97.0 | 72.3 | 15 | 97.9 | 51.8 | 10 |
| 30 | 1st Pays in 14/21 Days (intrastate) ** | 87 | 90.5 | 89.6 | 88.7 | 89.7 | 97.5 | 72.4 | 12 | 98.5 | 51.8 | 9 |
| 31 | 1st Pays in 14/21 Days (interstate) ** | 70 | 76.6 | 78.1 | 78.3 | 78.0 | 96.6 | 25.0 | 9 | 97.3 | 25.0 | 7 |
| 32 | 1st Pays in 35 Days (intrastate and interstate) | 93 | 97.1 | 97.0 | 96.6 | 97.2 | 99.8 | 84.3 | 1 | 99.8 | 91.0 | 2 |
| 33 | 1st Pays in 35 Days (intrastate) ** | 93 | 97.3 | 97.1 | 96.7 | 97.3 | 99.8 | 84.3 | 1 | 99.8 | 90.6 | 2 |
| 34 | 1st Pays in 35 Days (interstate) ** | 78 | 92.4 | 92.7 | 93.1 | 92.7 | 100.0 | 82.1 | 0 | 99.3 | 64.8 | 3 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | |
| 35 | Separation Determinations within 21 Days | 80 | * | 73.4 | 72.5 | 73.4 | 100.0 | 24.9 | 34 | 98.1 | 37.2 | 32 |
| 36 | Nonseparation Determinations within 14 Days | 80 | * | 68.7 | 67.1 | 68.0 | 100.0 | 31.8 | 35 | 94.5 | 25.2 | 35 |
| 37 | Nonmon Determ scoring > 80 pts | 75 | * | 71.0 | 69.6 | 71.3 | 100.0 | 34.0 | 22 | 96.6 | 37.2 | 19 |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | |
| 38 | LAA decisions within 30 days | 60 | 68.8 | 67.9 | 70.2 | 68.0 | 90.4 | 13.7 | 4 | 99.9 | 8.4 | 7 |
| 39 | LAA decisions within 45 days | 80 | 86.0 | 85.3 | 86.6 | 85.5 | 99.9 | 64.3 | 3 | 99.9 | 55.9 | 7 |
| 40 | LAA decisions within 75 days | 95 | 94.0 | 93.2 | 93.7 | 93.3 | 100.0 | 74.3 | 6 | 99.9 | 70.5 | 13 |
| 41 | LA benefit appeals with combined scores > 85% | 80 | * | 96.0 | 95.6 | 96.5 | 100.0 | 78.9 | 2 | 100.0 | 55.0 | 1 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | |
| 42 | HAA decisons within 45 days | 50 | 58.3 | 62.7 | 60.8 | 65.2 | 100.0 | 24.7 | 9 | 100.0 | 20.9 | 6 |
| 43 | HAA decisons within 45 days *** | 40 | 58.3 | 62.7 | 60.8 | 65.2 | 100.0 | 24.7 | 3 | 100.0 | 20.9 | 4 |
| 44 | HAA decisons within 75 days | 80 | 82.4 | 85.6 | 81.9 | 86.5 | 100.0 | 46.4 | 8 | 100.0 | 53.2 | 7 |
| 45 | HAA decisons within 120 days | 95 | * | 94.2 | 92.7 | 93.0 | 100.0 | 61.0 | 12 | 100.0 | 62.1 | 11 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | |
| 46 | New status determinations made within 90 days | 60 | 78.2 + | 77.8 | 77.8 | 79.2 | 99.8 | 44.9 | 4 | 99.6 | 40.1 | 2 |
| 47 | New status determinations made within 180 days | 80 | 89.5 + | 89.5 | 90.7 | 89.8 | 99.9 | 63.6 | 2 | 99.9 | 53.2 | 2 |
| 48 | # Cases from acceptance sample failing evaluation | <= 6 cases | * | * | ^ | ^ | ^ | ^ | ^ | ^ | ^ | ^ |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | |
| 49 | # Days of transfer from clearing account to trust fund | <= 2 days | 2.0 | 2.1 | 2.0 | 2.5 | 6.9 | 0.1 | 20 | 9.7 | 0.0 | 26 |
| 50 | Annual ratio | <=1.75 | 1.65 | 1.81 | 1.40 | 1.82 | 8.92 | -0.32 | 15 | 13.97 | -0.56 | 22 |
| + Measure calculated for 3/31/96 to 12/31/98. | | | | | | | | | | | | |
| * Data not available | | | | | | | | | | | | |
| ^ Measure is calculated on a yearly basis only | | | | | | | | | | | | |
| ** Existing Secretary's Standard which will be replaced. | | | | | | | | | | | | |
| *** Existing Desired Level of Achievement which will be replaced. | | | | | | | | | | | | |
| Run Date: 3/22/99 | | | | | | | | | | | | |

QUARTERLY MANAGEMENT REPORT

REGION I

December 31, 1998

| TIER 1 AND GPRA MEASURES | | CONNECTICUT | | MAINE | | MASSACHUSETTS | | N. HAMPSHIRE | | RHODE ISLAND | | VERMONT | |
|--|------------|-------------|------|-------|-------|---------------|------|--------------|------|--------------|-------|---------|------|
| | CRITERION | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 94.3 | 89.5 | 87.7 | 82.4 | 89.6 | 88.6 | 88.9 | 87.9 | 89.5 | 86.5 | 93.0 | 90.6 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 94.9 | 89.9 | 88.3 | 83.4 | 89.8 | 88.9 | 89.7 | 88.4 | 89.9 | 86.7 | 93.4 | 91.0 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 78.0 | 76.6 | 59.9 | 51.2 | 82.2 | 77.9 | 71.1 | 70.7 | 79.8 | 80.4 | 83.5 | 75.3 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.1 | 92.4 | 98.1 | 96.9 | 96.8 | 96.7 | 96.6 | 96.2 | 96.1 | 96.7 | 98.4 | 98.0 |
| 1st Pays in 35 days (intrastate) ** | 93 | 97.3 | 92.6 | 98.3 | 97.1 | 96.9 | 96.8 | 96.8 | 96.5 | 96.1 | 96.7 | 98.4 | 98.1 |
| 1st Pays in 35 days (interstate) ** | 78 | 90.5 | 86.1 | 90.9 | 90.1 | 95.1 | 92.2 | 90.7 | 89.1 | 95.3 | 95.3 | 99.0 | 95.1 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 91.1 | 87.4 | 47.5 | 55.0 | 60.4 | 58.5 | 64.8 | 58.5 | 79.6 | 72.1 | 73.7 | 55.8 |
| Nonseparation Determinations within 14 days | 80 | 74.7 | 67.9 | 59.8 | 66.6 | 51.3 | 49.4 | 48.2 | 47.1 | 71.3 | 62.4 | 83.1 | 74.3 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 81.7 | 76.5 | 72.7 | 71.2 | 77.3 | 80.8 | 61.8 | 59.7 | 96.2 | 91.8 | 73.9 | 84.1 |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | | |
| LAA decisions within 30 days | 60 | 70.6 | 71.0 | 80.6 | 69.5 | 79.6 | 81.5 | 77.3 | 75.4 | 73.9 | 74.6 | 68.2 | 68.9 |
| LAA decisions within 45 days | 80 | 87.0 | 87.3 | 91.9 | 89.5 | 93.9 | 94.6 | 89.8 | 90.6 | 92.1 | 93.6 | 86.6 | 88.8 |
| LAA decisions within 75 days | 95 | 93.5 | 94.0 | 98.6 | 97.3 | 98.3 | 98.4 | 97.3 | 97.3 | 99.3 | 99.4 | 93.1 | 95.6 |
| LA benefit appeals with combined scores > 85% | 80 | 89.5 | 90.5 | 100.0 | 100.0 | 95.0 | 97.5 | 100.0 | 96.3 | 100.0 | 100.0 | 0.0 | 0.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | | |
| HAA decisons within 45 days | 50 | 80.7 | 67.7 | 59.0 | 51.9 | 90.3 | 89.6 | 83.1 | 79.0 | 69.9 | 75.9 | 67.2 | 67.8 |
| HAA decisons within 45 days *** | 40 | 80.7 | 67.7 | 59.0 | 51.9 | 90.3 | 89.6 | 83.1 | 79.0 | 69.9 | 75.9 | 67.2 | 67.8 |
| HAA decisions within 75 days | 80 | 93.3 | 89.0 | 98.1 | 94.7 | 91.8 | 94.2 | 92.3 | 87.9 | 92.6 | 91.8 | 85.2 | 91.8 |
| HAA decisions within 120 days | 95 | 95.2 | 91.7 | 98.1 | 98.0 | 94.8 | 97.7 | 100.0 | 99.2 | 97.5 | 95.4 | 98.4 | 98.3 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | | |
| New status determinations made within 90 days | 60 | 86.4 | 85.6 | 82.1 | 80.2 | 74.1 | 74.3 | 87.6 | 85.8 | 96.2 | 94.4 | 80.0 | 76.6 |
| New status determinations made within 180 days | 80 | 92.5 | 91.4 | 93.2 | 89.2 | 87.4 | 88.8 | 92.4 | 91.1 | 97.4 | 96.8 | 93.1 | 88.3 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 2.2 | 2.0 | 1.9 | 2.8 | 1.3 | 1.4 | 5.0 | 3.4 | 0.3 | 0.3 | 1.5 | 1.4 |
| Annual Ratio | <= 1.75 | 1.75 | 1.26 | 2.65 | 2.21 | 0.02 | 0.09 | 6.87 | 4.24 | 0.36 | 0.35 | 0.41 | 0.29 |
| GRPA PERFORMANCE | | | | | | | | | | | | | |
| UI Reciprocity Rate | NA | 53.6 | 54.1 | 32.8 | 38.9 | 66.0 | 58.9 | 17.4 | 20.0 | 51.9 | 54.8 | 48.8 | 52.2 |
| BAM Wage Replacement Ratio | NA | 45.9 | 44.8 | 50.6 | 51.8 | 46.5 | 46.6 | 39.4 | 40.1 | 55.6 | 56.2 | 47.0 | 48.3 |
| UI claimants registered with ES (BAM) | NA | 45.5 | 46.1 | 79.4 | 82.5 | 50.5 | 39.0 | 87.3 | 76.6 | 72.0 | 66.6 | 96.4 | 94.3 |
| Contributory employers filing reports timely | NA | 91.2 | 85.4 | 61.4 | 66.4 | 89.5 | 89.3 | 92.9 | 92.8 | 92.0 | 91.8 | 92.4 | 91.1 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION II

December 31, 1998

| TIER 1 AND GPRA MEASURES | | NEW JERSEY | | NEW YORK | | PUERTO RICO | | VIRGIN ISLANDS | |
|--|------------|------------|------|----------|------|-------------|------|----------------|-------|
| | CRITERION | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 91.6 | 91.5 | 84.1 | 84.8 | 51.8 | 80.2 | 84.3 | 79.0 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 92.4 | 92.2 | 84.4 | 85.1 | 51.8 | 80.3 | 85.6 | 80.9 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 73.3 | 75.3 | 72.7 | 72.5 | 47.1 | 69.3 | 25.0 | 30.8 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.9 | 98.0 | 95.5 | 95.4 | 91.1 | 95.7 | 97.5 | 95.3 |
| 1st Pays in 35 days (intrastate) ** | 93 | 98.1 | 98.3 | 95.6 | 95.6 | 91.2 | 95.9 | 98.0 | 96.1 |
| 1st Pays in 35 days (interstate) ** | 78 | 91.7 | 91.4 | 89.0 | 88.9 | 65.4 | 80.4 | 75.0 | 75.0 |
| NONMONETARY DETERMINATIONS | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 75.5 | 80.8 | 48.6 | 51.9 | 0.0 | 0.0 | 0.0 | 93.7 |
| Nonseparation Determinations within 14 days | 80 | 65.8 | 66.2 | 54.7 | 54.6 | 0.0 | 0.0 | 0.0 | 95.2 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 50.3 | 58.7 | 52.5 | 52.6 | * | * | * | * |
| LOWER AUTHORITY APPEALS | | | | | | | | | |
| LAA decisions within 30 days | 60 | 65.1 | 72.7 | 74.7 | 79.0 | 40.7 | 63.8 | 0.0 | 71.8 |
| LAA decisions within 45 days | 80 | 79.0 | 84.5 | 85.2 | 89.0 | 59.3 | 81.4 | 0.0 | 92.3 |
| LAA decisions within 75 days | 95 | 89.0 | 92.3 | 93.4 | 95.8 | 94.5 | 97.0 | 0.0 | 100.0 |
| LA benefit appeals with combined scores > 85% | 80 | 90.0 | 92.3 | 92.1 | 91.6 | 100.0 | 98.7 | 0.0 | 0.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | |
| HAA decisons within 45 days | 50 | 88.3 | 85.1 | 57.3 | 54.2 | 57.6 | 62.9 | 0.0 | 0.0 |
| HAA decisons within 45 days *** | 40 | 88.3 | 85.1 | 57.3 | 54.2 | 57.6 | 62.9 | 0.0 | 0.0 |
| HAA decisons within 75 days | 80 | 97.2 | 96.8 | 87.5 | 85.2 | 77.0 | 83.0 | 0.0 | 0.0 |
| HAA decisons within 120 days | 95 | 99.2 | 99.3 | 92.9 | 91.7 | 88.5 | 93.1 | 0.0 | 0.0 |
| NEW STATUS DETERMINATIONS | | | | | | | | | |
| New status determinations made within 90 days | 60 | 0.0 | 54.3 | 89.9 | 88.5 | 71.3 | 73.2 | 0.0 | 0.0 |
| New status determinations made within 180 days | 80 | 0.0 | 85.3 | 94.9 | 94.4 | 86.5 | 85.6 | 0.0 | 0.0 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 0.0 | 0.7 | 2.1 | 1.8 | * | * | 0.1 | 0.1 |
| Annual Ratio | <= 1.75 | -0.09 | 0.05 | 1.48 | 1.06 | * | * | 5.91 | 5.30 |
| GRPA PERFORMANCE | | | | | | | | | |
| UI Reciprocity Rate | NA | 46.2 | 47.7 | 36.4 | 35.2 | 37.6 | 33.1 | * | * |
| BAM Wage Replacement Ratio | NA | 53.3 | 54.3 | 46.1 | 44.4 | 45.4 | 44.4 | * | * |
| UI claimants registered with ES (BAM) | NA | 37.3 | 31.1 | 61.3 | 59.6 | 50.9 | 59.0 | 0.0 | 0.0 |
| Contributory employers filing reports timely | NA | 88.5 | 65.7 | 92.8 | 92.4 | 73.5 | 72.3 | 0.0 | 0.0 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION III

December 31, 1998

| TIER 1 AND GPRA MEASURES | | DELAWARE | | DIST. OF COL. | | MARYLAND | | PENNSYLVANIA | | VIRGINIA | | WEST VIRGINIA | |
|--|------------|----------|------|---------------|------|----------|------|--------------|-------|----------|------|---------------|------|
| | CRITERION | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 94.2 | 93.1 | 83.0 | 84.4 | 89.5 | 90.1 | 91.8 | 90.9 | 94.2 | 93.0 | 90.0 | 91.4 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 95.6 | 94.4 | 84.8 | 86.4 | 90.4 | 91.0 | 92.0 | 91.1 | 94.9 | 93.6 | 90.2 | 91.6 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 78.9 | 77.5 | 78.3 | 78.3 | 74.9 | 74.2 | 83.6 | 83.6 | 82.6 | 82.0 | 82.7 | 83.1 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.5 | 97.2 | 91.0 | 92.1 | 94.4 | 94.9 | 97.9 | 98.0 | 98.6 | 98.6 | 95.4 | 97.9 |
| 1st Pays in 35 days (intrastate) ** | 93 | 98.0 | 97.7 | 90.6 | 92.3 | 94.7 | 95.3 | 98.0 | 98.1 | 98.8 | 98.8 | 95.4 | 97.9 |
| 1st Pays in 35 days (interstate) ** | 78 | 91.4 | 90.8 | 92.0 | 91.6 | 88.4 | 87.5 | 94.7 | 94.3 | 95.8 | 95.3 | 94.0 | 95.7 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 83.3 | 76.1 | 0.0 | 0.0 | 89.9 | 88.4 | 73.3 | 74.2 | 83.0 | 81.0 | 98.1 | 97.8 |
| Nonseparation Determinations within 14 days | 80 | 63.8 | 62.1 | 0.0 | 0.0 | 86.9 | 87.0 | 44.9 | 49.7 | 92.0 | 92.6 | 94.5 | 89.8 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 83.6 | * | * | * | 75.7 | 76.9 | 81.2 | 79.5 | 69.7 | 70.5 | 96.6 | * |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | | |
| LAA decisions within 30 days | 60 | 71.5 | 74.2 | 67.0 | 66.3 | 87.7 | 86.1 | 77.9 | 81.0 | 83.6 | 84.9 | 74.9 | 68.2 |
| LAA decisions within 45 days | 80 | 97.2 | 98.4 | 87.9 | 89.6 | 95.5 | 95.7 | 90.0 | 92.3 | 94.9 | 95.2 | 92.2 | 90.5 |
| LAA decisions within 75 days | 95 | 99.4 | 99.6 | 94.3 | 95.8 | 98.7 | 99.1 | 96.2 | 97.3 | 99.3 | 99.2 | 97.0 | 97.3 |
| LA benefit appeals with combined scores > 85% | 80 | 90.0 | 92.5 | 94.4 | 98.6 | 100.0 | 99.4 | 100.0 | 100.0 | 85.0 | 87.5 | 0.0 | 0.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | | |
| HAA decisons within 45 days | 50 | 53.8 | 62.7 | 84.8 | 79.5 | 50.9 | 47.9 | 70.8 | 72.6 | 71.0 | 63.7 | 92.1 | 89.2 |
| HAA decisons within 45 days *** | 40 | 53.8 | 62.7 | 84.8 | 79.5 | 50.9 | 47.9 | 70.8 | 72.6 | 71.0 | 63.7 | 92.1 | 89.2 |
| HAA decisons within 75 days | 80 | 85.6 | 90.8 | 95.7 | 93.7 | 88.6 | 83.4 | 90.8 | 91.5 | 94.8 | 89.3 | 98.4 | 98.7 |
| HAA decisons within 120 days | 95 | 97.0 | 98.1 | 98.6 | 97.6 | 95.7 | 92.5 | 97.7 | 97.9 | 96.4 | 91.3 | 99.0 | 99.6 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | | |
| New status determinations made within 90 days | 60 | 82.2 | 81.7 | 75.5 | 75.0 | 84.9 | 83.6 | 65.5 | 56.0 | 40.1 | 70.2 | 87.4 | 88.1 |
| New status determinations made within 180 days | 80 | 90.5 | 88.6 | 89.2 | 88.2 | 89.8 | 89.4 | 76.5 | 69.1 | 53.2 | 79.6 | 92.4 | 93.1 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 4.4 | 2.1 | 9.7 | 3.3 | 11.0 | 1.2 | 0.2 | 0.1 | 6.0 | 3.5 | 2.2 | 1.8 |
| Annual Ratio | <= 1.75 | 4.59 | 2.06 | 12.50 | 2.66 | 0.12 | 0.09 | 0.15 | 0.07 | 8.37 | 3.47 | 1.84 | 1.28 |
| GRPA PERFORMANCE | | | | | | | | | | | | | |
| UI Reciprocity Rate | NA | 41.5 | 41.2 | 34.8 | 30.1 | 26.7 | 28.1 | 51.9 | 52.0 | 22.2 | 24.7 | 29.2 | 30.4 |
| BAM Wage Replacement Ratio | NA | 51.0 | 48.7 | 46.3 | 46.0 | 48.8 | 47.8 | 52.8 | 52.9 | 44.4 | 46.5 | 42.2 | 40.9 |
| UI claimants registered with ES (BAM) | NA | 65.0 | 53.2 | 90.0 | 91.1 | 56.7 | 51.1 | 36.1 | 31.1 | 79.8 | 79.3 | 67.5 | 59.6 |
| Contributory employers filing reports timely | NA | 87.1 | 85.3 | 86.9 | 86.6 | 77.3 | 82.5 | 93.3 | 93.9 | 89.8 | 76.9 | 87.7 | 89.2 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION IV

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | ALABAMA | | FLORIDA | | GEORGIA | | KENTUCKY | | MISSISSIPPI | | N. CAROLINA | | S. CAROLINA | | TENNESSEE | | |
|--|-----------|------------|-------|---------|-------|---------|-------|----------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|------|
| | | 1 Q | 4 Q | 1 q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | | 87 | 95.4 | 96.2 | 83.8 | 88.3 | 92.3 | 88.1 | 92.4 | 92.1 | 91.3 | 94.4 | 91.9 | 87.9 | 94.6 | 92.0 | 97.3 | 95.6 |
| 1st Pays in 14/21 days (intrastate) ** | | 87 | 95.8 | 96.4 | 83.9 | 88.6 | 92.5 | 88.2 | 92.7 | 92.4 | 91.8 | 94.9 | 92.2 | 88.3 | 94.8 | 92.1 | 97.3 | 95.6 |
| 1st Pays in 14/21 days (interstate) ** | | 70 | 71.2 | 84.4 | 80.1 | 78.6 | 85.0 | 81.8 | 77.0 | 74.5 | 75.7 | 78.2 | 75.6 | 71.2 | 86.0 | 82.8 | 97.3 | 95.4 |
| 1st Pays in 35 days (intrastate and interstate) | | 93 | 98.0 | 98.6 | 95.5 | 96.3 | 97.0 | 95.3 | 97.7 | 97.7 | 97.2 | 98.0 | 97.5 | 96.9 | 98.6 | 98.5 | 98.7 | 98.7 |
| 1st Pays in 35 days (intrastate) ** | | 93 | 98.3 | 98.7 | 95.6 | 96.4 | 97.1 | 95.4 | 97.8 | 97.9 | 97.3 | 98.1 | 97.7 | 97.1 | 98.6 | 98.5 | 98.7 | 98.7 |
| 1st Pays in 35 days (interstate) ** | | 78 | 80.8 | 91.5 | 92.9 | 93.0 | 92.9 | 91.9 | 92.3 | 89.8 | 95.2 | 94.4 | 90.0 | 89.0 | 96.1 | 95.2 | 98.7 | 98.5 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | | | | | | | |
| Separation Determinations within 21 days | | 80 | 71.7 | 73.8 | 65.0 | 68.1 | 88.2 | 80.1 | 82.2 | 77.0 | 76.8 | 85.8 | 41.7 | 35.0 | 93.5 | 94.4 | 95.4 | 89.7 |
| Nonseparation Determinations within 14 days | | 80 | 79.4 | 64.3 | 51.5 | 50.6 | 63.4 | 52.5 | 71.7 | 67.8 | 67.9 | 76.0 | 56.7 | 57.4 | 84.6 | 84.0 | 79.3 | 73.0 |
| Nonmonetary Determinations scoring > 80 pts | | 75 | 56.7 | 72.2 | * | * | 61.3 | 75.5 | 74.5 | 77.4 | 89.8 | 88.6 | * | * | 80.6 | 79.1 | 76.3 | 80.9 |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | | | | | | | |
| LAA decisions within 30 days | | 60 | 87.8 | 82.9 | 66.5 | 69.2 | 81.5 | 50.2 | 77.6 | 68.6 | 81.9 | 84.2 | 72.0 | 73.9 | 99.9 | 99.9 | 69.9 | 72.9 |
| LAA decisions within 45 days | | 80 | 98.2 | 97.0 | 88.3 | 86.9 | 95.3 | 83.0 | 90.4 | 86.4 | 94.6 | 95.3 | 89.1 | 90.0 | 99.9 | 100.0 | 89.8 | 91.1 |
| LAA decisions within 75 days | | 95 | 99.8 | 99.5 | 92.5 | 91.0 | 99.5 | 97.0 | 97.5 | 96.5 | 99.4 | 99.5 | 97.4 | 97.7 | 99.9 | 100.0 | 97.9 | 98.1 |
| LA benefit appeals with combined scores > 85% | | 80 | 100.0 | 98.7 | 100.0 | 99.3 | 100.0 | 97.5 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 95.7 | 97.7 | 95.0 | 94.7 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | | | | | | | |
| HAA decisons within 45 days | | 50 | 72.2 | 73.4 | 51.2 | 48.6 | 76.7 | 75.5 | 75.5 | 79.6 | 96.9 | 96.9 | 92.3 | 87.8 | 59.6 | 54.6 | 89.5 | 81.5 |
| HAA decisons within 45 days *** | | 40 | 72.2 | 73.4 | 51.2 | 48.6 | 76.7 | 75.5 | 75.5 | 79.6 | 96.9 | 96.9 | 92.3 | 87.8 | 59.6 | 54.6 | 89.5 | 81.5 |
| HAA decisons within 75 days | | 80 | 86.0 | 85.0 | 92.8 | 89.5 | 99.2 | 99.4 | 97.7 | 98.1 | 99.6 | 99.4 | 98.0 | 96.7 | 78.7 | 79.9 | 93.4 | 91.4 |
| HAA decisons within 120 days | | 95 | 98.3 | 98.0 | 98.8 | 98.5 | 99.7 | 99.9 | 99.1 | 99.5 | 100.0 | 100.0 | 99.4 | 98.7 | 99.1 | 98.3 | 98.4 | 98.0 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | | | | | | | |
| New status determinations made within 90 days | | 60 | 69.7 | 70.7 | 66.8 | 56.4 | 44.7 | 43.9 | 0.0 | 85.8 | 68.4 | 67.4 | 83.3 | 77.1 | 83.6 | 79.6 | 84.5 | 82.5 |
| New status determinations made within 180 days | | 80 | 84.4 | 84.9 | 83.2 | 82.2 | 85.8 | 83.9 | 0.0 | 91.6 | 81.1 | 80.2 | 92.2 | 89.7 | 93.8 | 91.9 | 91.3 | 89.4 |
| # Cases from acceptance sample failing evaluation | | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | | <= 2 days | 2.6 | 2.6 | 1.9 | 2.0 | 3.0 | 2.6 | 1.3 | 1.3 | 2.2 | 2.0 | 2.3 | 2.0 | 2.0 | 1.9 | 1.0 | 1.2 |
| Annual Ratio | | <= 1.75 | 2.71 | 2.45 | 0.00 | 0.00 | 5.28 | 3.90 | 0.57 | 0.35 | 1.26 | 0.87 | 1.16 | 0.67 | 0.69 | 1.12 | 0.13 | 0.26 |
| GRPA PERFORMANCE | | | | | | | | | | | | | | | | | | |
| UI Reciprocity Rate | | NA | 33.8 | 33.8 | 23.0 | 24.4 | 20.4 | 20.1 | 27.8 | 30.2 | 30.9 | 27.8 | 40.4 | 39.1 | 35.7 | 33.6 | 36.3 | 37.1 |
| BAM Wage Replacement Ratio | | NA | 45.8 | 45.9 | 50.2 | 51.6 | 47.2 | 45.4 | 46.7 | 46.1 | 44.9 | 46.4 | 51.5 | 53.1 | 48.9 | 47.8 | 47.2 | 46.6 |
| UI claimants registered with ES (BAM) | | NA | 77.7 | 76.5 | 89.2 | 89.5 | 80.8 | 82.3 | 64.2 | 56.1 | 54.8 | 54.0 | 72.8 | 69.8 | 73.8 | 72.2 | 70.1 | 66.9 |
| Contributory employers filing reports timely | | NA | 90.8 | 91.9 | 95.0 | 94.1 | 89.2 | 87.5 | 86.2 | 65.9 | 89.2 | 88.6 | 90.5 | 89.8 | 88.6 | 88.3 | 93.4 | 93.0 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

| QUARTERLY MANAGEMENT REPORT | | | | | | | | | | | | | |
|---|------------|----------|------|---------|-------|----------|------|-----------|-------|------|------|-----------|------|
| REGION V | | | | | | | | | | | | | |
| December 31, 1998 | | | | | | | | | | | | | |
| TIER 1 AND GPRA MEASURES | CRITERION | ILLINOIS | | INDIANA | | MICHIGAN | | MINNESOTA | | OHIO | | WISCONSIN | |
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 91.9 | 91.1 | 89.1 | 89.2 | 80.0 | 85.1 | 86.4 | 89.1 | 92.5 | 86.1 | 96.4 | 94.4 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 92.1 | 91.3 | 89.9 | 89.9 | 81.8 | 85.7 | 87.1 | 89.5 | 92.8 | 86.3 | 96.4 | 94.6 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 86.7 | 84.2 | 70.5 | 69.3 | 30.8 | 38.1 | 75.0 | 79.2 | 82.8 | 79.1 | 93.6 | 88.3 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.2 | 97.1 | 96.9 | 97.0 | 95.3 | 97.0 | 98.3 | 98.4 | 98.1 | 93.8 | 98.4 | 97.9 |
| 1st Pays in 35 days (intrastate) ** | 93 | 97.3 | 97.2 | 97.2 | 97.3 | 96.4 | 97.3 | 98.4 | 98.5 | 98.2 | 93.8 | 98.4 | 97.9 |
| 1st Pays in 35 days (interstate) ** | 78 | 95.1 | 94.6 | 91.4 | 87.4 | 64.8 | 74.1 | 95.8 | 96.1 | 96.3 | 94.4 | 97.8 | 95.5 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 88.8 | 90.0 | 75.8 | 74.4 | 49.2 | 41.3 | 77.8 | 81.3 | 40.9 | 40.6 | 91.8 | 86.9 |
| Nonseparation Determinations within 14 days | 80 | 67.8 | 68.7 | 76.0 | 72.2 | 58.8 | 55.9 | 76.2 | 82.8 | 52.3 | 54.5 | 87.0 | 82.4 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 66.3 | 63.8 | 64.8 | 76.2 | 83.5 | 83.5 | 80.1 | 72.9 | 73.4 | 64.8 | 68.1 | 70.0 |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | | |
| LAA decisions within 30 days | 60 | 70.6 | 70.1 | 69.1 | 70.7 | 80.4 | 78.8 | 80.8 | 74.7 | 49.3 | 54.0 | 81.3 | 73.1 |
| LAA decisions within 45 days | 80 | 91.5 | 92.1 | 84.8 | 85.0 | 93.2 | 91.4 | 93.4 | 90.9 | 55.9 | 67.1 | 93.4 | 90.7 |
| LAA decisions within 75 days | 95 | 98.4 | 98.5 | 95.8 | 95.8 | 96.5 | 96.0 | 97.3 | 96.2 | 70.5 | 81.4 | 97.1 | 96.6 |
| LA benefit appeals with combined scores > 85% | 80 | 94.6 | 96.0 | 100.0 | 100.0 | 100.0 | 95.0 | 100.0 | 100.0 | 88.9 | 97.4 | 100.0 | 94.7 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | | |
| HAA decisions within 45 days | 50 | 20.9 | 23.9 | 77.1 | 71.8 | 33.7 | 29.2 | 96.1 | 97.4 | 78.4 | 79.4 | 45.7 | 46.0 |
| HAA decisions within 45 days *** | 40 | 20.9 | 23.9 | 77.1 | 71.8 | 33.7 | 29.2 | 96.1 | 97.4 | 78.4 | 79.4 | 45.7 | 46.0 |
| HAA decisions within 75 days | 80 | 76.6 | 71.1 | 83.9 | 79.9 | 71.7 | 60.1 | 97.2 | 98.3 | 88.5 | 88.1 | 71.7 | 73.7 |
| HAA decisions within 120 days | 95 | 97.0 | 95.6 | 90.5 | 86.5 | 84.3 | 74.1 | 98.1 | 99.0 | 92.0 | 93.6 | 83.4 | 84.8 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | | |
| New status determinations made within 90 days | 60 | 73.0 | 68.5 | 79.2 | 80.9 | 0.0 | 78.3 | 82.5 | 80.3 | 86.9 | 87.4 | 72.3 | 70.7 |
| New status determinations made within 180 days | 80 | 91.7 | 88.9 | 86.3 | 88.2 | 0.0 | 88.8 | 88.4 | 86.9 | 93.4 | 93.1 | 87.9 | 86.3 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 5.9 | 6.1 | 1.3 | 1.0 | 1.1 | 7.0 | 9.6 | 6.6 | 2.5 | 1.8 | 8.1 | 6.9 |
| Annual Ratio | <= 1.75 | 7.53 | 7.80 | 0.24 | 0.16 | 0.45 | 8.27 | 13.97 | 8.52 | 2.44 | 1.34 | 9.72 | 8.11 |
| GRPA PERFORMANCE | | | | | | | | | | | | | |
| UI Reciprocity Rate | NA | 34.6 | 37.8 | 28.2 | 32.6 | 40.7 | 47.3 | 43.8 | 46.0 | 25.7 | 30.2 | 46.5 | 51.8 |
| BAM Wage Replacement Ratio | NA | 41.5 | 40.6 | 49.6 | 48.8 | 49.0 | 48.3 | 49.0 | 49.4 | 41.7 | 42.8 | 50.1 | 49.3 |
| UI claimants registered with ES (BAM) | NA | 75.0 | 72.8 | 71.1 | 61.0 | 76.5 | 63.2 | 55.5 | 46.1 | 70.8 | 61.3 | 20.8 | 18.8 |
| Contributory employers filing reports timely | NA | 88.2 | 88.8 | 90.2 | 89.9 | 82.2 | 59.8 | 88.2 | 88.7 | 90.8 | 91.4 | 92.1 | 92.3 |
| NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98). | | | | | | | | | | | | | |
| ^ Measure is calculated on a yearly basis only | | | | | | | | | | | | | |
| * Data not available | | | | | | | | | | | | | |
| ** Existing Secretary's Standard which will be replaced. | | | | | | | | | | | | | |
| *** Existing Desired Level of Achievement will be replaced. | | | | | | | | | | | | | |

QUARTERLY MANAGEMENT REPORT

REGION VI

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | ARKANSAS | | LOUISIANA | | NEW MEXICO | | OKLAHOMA | | TEXAS | |
|--|------------|----------|-------|-----------|------|------------|-------|----------|-------|-------|------|
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 91.7 | 90.4 | 87.9 | 89.2 | 90.5 | 86.3 | 93.5 | 92.8 | 86.5 | 89.2 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 92.2 | 90.9 | 88.1 | 89.6 | 91.0 | 86.8 | 94.2 | 93.3 | 86.5 | 89.4 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 74.6 | 73.0 | 83.2 | 79.3 | 80.7 | 76.0 | 69.4 | 75.3 | 82.9 | 79.4 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 98.0 | 97.6 | 96.5 | 96.7 | 96.5 | 95.7 | 98.0 | 97.9 | 97.7 | 97.6 |
| 1st Pays in 35 days (intrastate) ** | 93 | 98.2 | 97.7 | 96.5 | 96.8 | 96.7 | 95.8 | 98.2 | 98.0 | 97.7 | 97.6 |
| 1st Pays in 35 days (interstate) ** | 78 | 92.7 | 92.8 | 96.0 | 94.7 | 93.6 | 93.6 | 90.2 | 91.7 | 96.6 | 95.3 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 57.0 | 54.2 | 49.1 | 55.8 | 65.1 | 53.5 | 85.0 | 86.2 | 60.6 | 64.0 |
| Nonseparation Determinations within 14 days | 80 | 64.6 | 63.1 | 35.3 | 41.3 | 36.4 | 31.3 | 87.0 | 86.8 | 75.8 | 78.7 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 84.8 | * | 57.1 | 56.6 | 52.8 | 58.7 | 75.5 | 81.0 | 75.3 | 70.3 |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | |
| LAA decisions within 30 days | 60 | 97.1 | 97.3 | 62.9 | 75.8 | 85.0 | 83.2 | 96.6 | 95.8 | 37.0 | 51.4 |
| LAA decisions within 45 days | 80 | 99.1 | 99.4 | 86.3 | 90.5 | 94.9 | 92.6 | 99.3 | 99.1 | 72.1 | 77.6 |
| LAA decisions within 75 days | 95 | 99.9 | 99.9 | 97.7 | 97.8 | 98.7 | 98.0 | 99.7 | 99.8 | 89.7 | 88.6 |
| LA benefit appeals with combined scores > 85% | 80 | 100.0 | 100.0 | 100.0 | 98.8 | 100.0 | 91.3 | 100.0 | 100.0 | 89.7 | 88.6 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | |
| HAA decisons within 45 days | 50 | 95.1 | 90.3 | 87.3 | 62.2 | 89.0 | 87.8 | 90.4 | 90.2 | 76.7 | 78.9 |
| HAA decisons within 45 days *** | 40 | 95.1 | 90.3 | 87.3 | 62.2 | 89.0 | 87.8 | 90.4 | 90.2 | 76.7 | 78.9 |
| HAA decisons within 75 days | 80 | 99.2 | 95.3 | 98.7 | 94.7 | 99.2 | 98.4 | 98.3 | 97.7 | 93.7 | 92.1 |
| HAA decisons within 120 days | 95 | 99.6 | 97.3 | 99.5 | 99.2 | 99.6 | 99.9 | 99.4 | 98.7 | 98.1 | 97.4 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | |
| New status determinations made within 90 days | 60 | 71.6 | 51.1 | 80.0 | 79.5 | 86.7 | 82.3 | 73.9 | 75.2 | 76.1 | 78.8 |
| New status determinations made within 180 days | 80 | 88.8 | 80.9 | 87.9 | 87.4 | 91.7 | 90.8 | 87.7 | 87.3 | 86.6 | 88.2 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 1.8 | 1.7 | 2.2 | 1.7 | 0.9 | 0.9 | 1.1 | 0.5 | 1.9 | 1.1 |
| Annual Ratio | <= 1.75 | 0.99 | 0.65 | 3.21 | 1.73 | -0.56 | -0.44 | 1.61 | 1.02 | 2.52 | 0.89 |
| GRPA PERFORMANCE | | | | | | | | | | | |
| UI Reciprocity Rate | NA | 42.5 | 39.5 | 22.7 | 19.5 | 20.6 | 22.7 | 18.4 | 17.7 | 26.4 | 23.3 |
| BAM Wage Replacement Ratio | NA | 52.4 | 52.3 | 40.2 | 40.6 | 44.2 | 46.6 | 51.1 | 50.2 | 55.6 | 52.9 |
| UI claimants registered with ES (BAM) | NA | 36.0 | 29.4 | 88.5 | 85.8 | 86.2 | 84.3 | 95.8 | 93.1 | 82.9 | 87.2 |
| Contributory employers filing reports timely | NA | 92.2 | 91.1 | 91.0 | 84.3 | 88.7 | 88.9 | 89.0 | 89.8 | 93.2 | 92.9 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION VII

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | IOWA | | KANSAS | | MISSOURI | | NEBRASKA | |
|--|------------|-------|------|--------|-------|----------|-------|----------|-------|
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 94.1 | 92.0 | 80.9 | 83.7 | 89.4 | 88.7 | 95.5 | 96.3 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 94.5 | 92.4 | 81.3 | 84.5 | 89.5 | 88.9 | 96.5 | 97.1 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 78.1 | 76.3 | 75.0 | 74.4 | 87.2 | 81.2 | 82.3 | 83.7 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.8 | 96.8 | 95.7 | 96.2 | 97.1 | 97.6 | 99.3 | 99.2 |
| 1st Pays in 35 days (intrastate) ** | 93 | 98.0 | 97.0 | 95.9 | 96.5 | 97.2 | 97.7 | 99.3 | 99.4 |
| 1st Pays in 35 days (interstate) ** | 78 | 88.8 | 88.3 | 92.9 | 93.0 | 96.4 | 94.8 | 98.7 | 97.2 |
| NONMONETARY DETERMINATIONS | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 69.3 | 69.4 | 65.3 | 59.9 | 71.1 | 70.9 | 73.7 | 76.7 |
| Nonseparation Determinations within 14 days | 80 | 86.3 | 80.3 | 56.5 | 60.3 | 89.3 | 89.2 | 81.5 | 81.0 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 66.7 | 80.4 | 68.5 | 53.2 | 60.6 | 74.8 | 62.6 | 69.6 |
| LOWER AUTHORITY APPEALS | | | | | | | | | |
| LAA decisions within 30 days | 60 | 86.3 | 86.4 | 93.9 | 89.9 | 70.2 | 67.6 | 97.7 | 98.4 |
| LAA decisions within 45 days | 80 | 94.0 | 93.3 | 98.6 | 97.7 | 92.9 | 91.5 | 98.2 | 99.6 |
| LAA decisions within 75 days | 95 | 97.7 | 97.4 | 99.5 | 99.6 | 98.7 | 98.5 | 98.4 | 99.6 |
| LA benefit appeals with combined scores > 85% | 80 | 100.0 | 98.8 | 100.0 | 98.7 | 100.0 | 100.0 | 100.0 | 100.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | |
| HAA decisons within 45 days | 50 | 84.7 | 73.8 | 97.8 | 94.8 | 34.0 | 35.2 | 0.0 | 0.0 |
| HAA decisons within 45 days *** | 40 | 84.7 | 73.8 | 97.8 | 94.8 | 34.0 | 35.2 | 0.0 | 0.0 |
| HAA decisions within 75 days | 80 | 99.5 | 98.4 | 100.0 | 99.8 | 81.0 | 78.8 | 0.0 | 0.0 |
| HAA decisions within 120 days | 95 | 99.8 | 99.5 | 100.0 | 100.0 | 97.5 | 97.8 | 0.0 | 0.0 |
| NEW STATUS DETERMINATIONS | | | | | | | | | |
| New status determinations made within 90 days | 60 | 74.9 | 71.5 | 99.6 | 99.3 | 71.5 | 70.0 | 85.2 | 84.0 |
| New status determinations made within 180 days | 80 | 87.3 | 83.4 | 99.9 | 99.4 | 84.2 | 83.2 | 97.8 | 96.1 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 2.3 | 2.3 | 3.2 | 2.7 | 1.4 | 1.5 | 2.9 | 2.2 |
| Annual Ratio | <= 1.75 | 1.43 | 1.26 | 2.88 | 2.03 | 0.27 | 0.57 | 3.18 | 1.80 |
| GRPA PERFORMANCE | | | | | | | | | |
| UI Reciprocity Rate | NA | 37.1 | 38.0 | 22.2 | 24.6 | 39.9 | 35.3 | 28.8 | 27.5 |
| BAM Wage Replacement Ratio | NA | 49.0 | 52.5 | 50.7 | 51.5 | 44.1 | 43.0 | 43.6 | 45.6 |
| UI claimants registered with ES (BAM) | NA | 52.9 | 44.9 | 71.2 | 69.1 | 75.8 | 70.8 | 73.6 | 61.7 |
| Contributory employers filing reports timely | NA | 86.0 | 90.0 | 86.0 | 89.2 | 83.7 | 81.8 | 91.9 | 93.3 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION VIII

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | COLORADO | | MONTANA | | NORTH DAKOTA | | SOUTH DAKOTA | | UTAH | | WYOMING | |
|--|------------|----------|------|---------|------|--------------|-------|--------------|-------|-------|------|---------|-------|
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 90.0 | 89.6 | 91.8 | 89.4 | 97.9 | 96.5 | 91.0 | 91.4 | 95.2 | 94.1 | 93.9 | 94.9 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 90.4 | 90.0 | 92.1 | 89.8 | 98.5 | 97.2 | 91.6 | 91.8 | 95.4 | 94.2 | 95.2 | 96.0 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 85.3 | 82.9 | 81.3 | 73.6 | 89.7 | 83.2 | 82.8 | 84.7 | 91.7 | 90.1 | 83.9 | 82.8 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 96.9 | 96.5 | 98.1 | 97.0 | 99.6 | 99.4 | 97.9 | 98.2 | 99.8 | 99.7 | 98.9 | 98.9 |
| 1st Pays in 35 days (intrastate) ** | 93 | 97.0 | 96.6 | 98.2 | 97.2 | 99.7 | 99.6 | 98.0 | 98.2 | 99.8 | 99.7 | 99.1 | 99.1 |
| 1st Pays in 35 days (interstate) ** | 78 | 96.5 | 94.7 | 95.3 | 91.5 | 97.8 | 96.7 | 96.3 | 97.4 | 99.3 | 99.3 | 97.4 | 97.3 |
| NONMONETARY DETERMINATIONS | | | | | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 37.2 | 37.0 | 49.6 | 41.1 | 40.4 | 45.2 | 72.1 | 71.0 | 60.2 | 56.7 | 80.6 | 96.2 |
| Nonseparation Determinations within 14 days | 80 | 61.1 | 60.6 | 61.1 | 57.3 | 86.9 | 87.8 | 75.7 | 71.1 | 52.9 | 50.8 | 68.6 | 90.6 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 41.5 | 42.7 | 88.4 | 80.1 | 63.4 | 61.1 | 89.6 | 81.3 | 76.5 | 75.9 | 65.6 | * |
| LOWER AUTHORITY APPEALS | | | | | | | | | | | | | |
| LAA decisions within 30 days | 60 | 83.4 | 65.6 | 79.3 | 78.1 | 90.4 | 87.8 | 8.4 | 60.3 | 79.5 | 82.9 | 93.4 | 90.5 |
| LAA decisions within 45 days | 80 | 94.4 | 91.5 | 94.5 | 94.0 | 98.1 | 96.0 | 67.1 | 87.1 | 96.3 | 97.1 | 99.0 | 97.7 |
| LAA decisions within 75 days | 95 | 98.4 | 98.2 | 98.2 | 98.6 | 99.7 | 99.1 | 94.5 | 98.0 | 99.7 | 99.6 | 99.7 | 99.4 |
| LA benefit appeals with combined scores > 85% | 80 | 100.0 | 97.5 | 100.0 | 94.9 | 100.0 | 100.0 | 100.0 | 97.4 | 0.0 | 0.0 | 0.0 | 0.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | | | | | |
| HAA decisons within 45 days | 50 | 56.1 | 55.8 | 42.1 | 51.9 | 100.0 | 96.6 | 92.9 | 96.5 | 53.3 | 53.6 | 78.6 | 84.6 |
| HAA decisons within 45 days *** | 40 | 56.1 | 55.8 | 42.1 | 51.9 | 100.0 | 96.6 | 92.9 | 96.5 | 53.3 | 53.6 | 78.6 | 84.6 |
| HAA decisons within 75 days | 80 | 87.9 | 90.6 | 89.5 | 90.4 | 100.0 | 99.3 | 100.0 | 100.0 | 97.8 | 95.7 | 100.0 | 99.0 |
| HAA decisons within 120 days | 95 | 92.3 | 95.4 | 94.7 | 97.8 | 100.0 | 99.3 | 100.0 | 100.0 | 100.0 | 98.7 | 100.0 | 100.0 |
| NEW STATUS DETERMINATIONS | | | | | | | | | | | | | |
| New status determinations made within 90 days | 60 | 95.9 | 95.2 | 85.6 | 88.6 | 70.4 | 76.9 | 70.8 | 72.8 | 86.9 | 86.0 | 80.8 | 81.4 |
| New status determinations made within 180 days | 80 | 97.2 | 97.0 | 91.8 | 93.8 | 88.6 | 88.9 | 82.3 | 84.4 | 91.2 | 91.0 | 88.8 | 89.8 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 1.4 | 1.3 | 2.4 | 2.3 | 1.6 | 1.1 | 2.3 | 2.0 | 1.6 | 1.4 | 3.4 | 2.9 |
| Annual Ratio | <= 1.75 | 1.73 | 1.47 | 1.54 | 1.44 | 1.59 | 1.66 | 2.39 | 1.60 | 0.52 | 0.33 | 0.38 | 0.35 |
| GRPA PERFORMANCE | | | | | | | | | | | | | |
| UI Reciprocity Rate | NA | 19.8 | 19.8 | 29.3 | 32.0 | 37.0 | 33.0 | 19.8 | 21.0 | 28.7 | 24.5 | 26.1 | 26.2 |
| BAM Wage Replacement Ratio | NA | 49.2 | 48.6 | 41.1 | 41.7 | 48.9 | 48.2 | 45.1 | 46.8 | 47.3 | 49.0 | 44.8 | 46.2 |
| UI claimants registered with ES (BAM) | NA | 78.7 | 76.7 | 41.4 | 38.9 | 100.0 | 100.0 | 75.6 | 59.7 | 51.3 | 52.2 | 88.1 | 93.1 |
| Contributory employers filing reports timely | NA | 89.5 | 90.0 | 93.5 | 93.7 | 98.9 | 98.5 | 93.9 | 93.4 | 91.3 | 91.3 | 84.5 | 86.3 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

QUARTERLY MANAGEMENT REPORT

REGION IX

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | ARIZONA | | CALIFORNIA | | HAWAII | | NEVADA | |
|--|------------|---------|-------|------------|------|--------|-------|--------|------|
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 94.3 | 94.9 | 87.8 | 86.2 | 84.8 | 85.3 | 87.0 | 88.6 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 95.8 | 96.0 | 88.0 | 86.4 | 86.5 | 86.6 | 88.6 | 90.3 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 75.1 | 77.4 | 76.5 | 76.4 | 60.6 | 66.8 | 67.5 | 71.2 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.9 | 98.1 | 97.1 | 96.8 | 96.9 | 97.0 | 95.2 | 96.0 |
| 1st Pays in 35 days (intrastate) ** | 93 | 98.2 | 98.4 | 97.2 | 96.9 | 97.2 | 97.2 | 95.7 | 96.6 |
| 1st Pays in 35 days (interstate) ** | 78 | 94.0 | 94.3 | 93.2 | 93.2 | 92.5 | 94.0 | 88.6 | 89.9 |
| NONMONETARY DETERMINATIONS | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 95.2 | 95.6 | 89.1 | 90.3 | 72.7 | 72.7 | 49.6 | 79.0 |
| Nonseparation Determinations within 14 days | 80 | 83.0 | 83.9 | 72.4 | 74.7 | 74.5 | 69.6 | 25.2 | 43.0 |
| Nonmonetary Determinations scoring > 80 pts | 75 | * | * | 37.2 | 42.8 | 70.4 | 75.0 | * | * |
| LOWER AUTHORITY APPEALS | | | | | | | | | |
| LAA decisions within 30 days | 60 | 81.5 | 83.4 | 51.3 | 48.7 | 69.6 | 72.0 | 81.8 | 83.1 |
| LAA decisions within 45 days | 80 | 96.4 | 96.1 | 73.0 | 70.1 | 86.2 | 89.8 | 95.5 | 95.2 |
| LAA decisions within 75 days | 95 | 98.6 | 98.3 | 83.3 | 82.8 | 94.1 | 96.6 | 99.0 | 99.3 |
| LA benefit appeals with combined scores > 85% | 80 | 100.0 | 100.0 | 55.0 | 67.1 | 100.0 | 100.0 | 0.0 | 0.0 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | |
| HAA decisons within 45 days | 50 | 92.5 | 78.1 | 35.6 | 28.2 | 0.0 | 0.0 | 59.0 | 59.0 |
| HAA decisons within 45 days *** | 40 | 92.5 | 78.1 | 35.6 | 28.2 | 0.0 | 0.0 | 59.0 | 59.0 |
| HAA decisons within 75 days | 80 | 96.4 | 94.0 | 53.2 | 60.8 | 0.0 | 0.0 | 80.0 | 89.8 |
| HAA decisons within 120 days | 95 | 97.1 | 97.6 | 62.1 | 81.0 | 0.0 | 0.0 | 98.4 | 99.6 |
| NEW STATUS DETERMINATIONS | | | | | | | | | |
| New status determinations made within 90 days | 60 | 70.1 | 68.2 | 88.1 | 89.0 | 86.9 | 88.1 | 86.8 | 86.7 |
| New status determinations made within 180 days | 80 | 87.8 | 87.1 | 96.3 | 96.2 | 88.6 | 91.5 | 92.3 | 92.1 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 2.1 | 1.6 | 0.9 | 1.0 | 1.0 | 1.0 | 2.9 | 2.8 |
| Annual Ratio | <= 1.75 | 1.21 | 0.65 | 0.69 | 0.72 | 1.30 | 0.34 | 0.91 | 1.21 |
| GRPA PERFORMANCE | | | | | | | | | |
| UI Reciprocity Rate | NA | 19.6 | 20.7 | 38.9 | 38.2 | 35.0 | 34.9 | 56.8 | 45.8 |
| BAM Wage Replacement Ratio | NA | 44.8 | 45.1 | 38.9 | 38.1 | 55.5 | 54.5 | 45.5 | 47.1 |
| UI claimants registered with ES (BAM) | NA | 80.0 | 76.9 | 7.5 | 11.5 | 70.3 | 64.7 | 23.3 | 30.6 |
| Contributory employers filing reports timely | NA | 89.6 | 89.0 | 72.3 | 77.7 | 84.3 | 84.3 | 89.0 | 90.2 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.

**QUARTERLY MANAGEMENT REPORT
REGION X**

December 31, 1998

| TIER 1 AND GPRA MEASURES | CRITERION | ALASKA | | IDAHO | | OREGON | | WASHINGTON | |
|--|------------|--------|------|-------|------|--------|------|------------|-------|
| | | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q | 1 Q | 4 Q |
| FIRST PAYMENT TIMELINESS | | | | | | | | | |
| 1st Pays in 14/21 days (intrastate and interstate) | 87 | 89.3 | 87.3 | 96.6 | 95.2 | 95.0 | 94.5 | 96.3 | 95.9 |
| 1st Pays in 14/21 days (intrastate) ** | 87 | 90.7 | 90.0 | 96.9 | 95.6 | 95.2 | 94.8 | 96.8 | 96.3 |
| 1st Pays in 14/21 days (interstate) ** | 70 | 86.3 | 81.1 | 85.5 | 79.5 | 90.7 | 88.8 | 83.4 | 85.6 |
| 1st Pays in 35 days (intrastate and interstate) | 93 | 97.4 | 95.8 | 99.2 | 98.8 | 98.6 | 98.3 | 99.2 | 99.0 |
| 1st Pays in 35 days (intrastate) ** | 93 | 97.6 | 97.2 | 99.2 | 98.9 | 98.7 | 98.4 | 99.3 | 99.1 |
| 1st Pays in 35 days (interstate) ** | 78 | 97.1 | 92.5 | 97.4 | 94.8 | 97.5 | 96.6 | 97.2 | 96.9 |
| NONMONETARY DETERMINATIONS | | | | | | | | | |
| Separation Determinations within 21 days | 80 | 96.4 | 95.9 | 80.4 | 69.0 | 85.6 | 85.5 | 69.9 | 69.6 |
| Nonseparation Determinations within 14 days | 80 | 91.1 | 89.4 | 87.2 | 86.1 | 73.0 | 72.4 | 85.4 | 84.8 |
| Nonmonetary Determinations scoring > 80 pts | 75 | 82.7 | 72.2 | 90.8 | 87.6 | 67.8 | 66.5 | 56.1 | 54.9 |
| LOWER AUTHORITY APPEALS | | | | | | | | | |
| LAA decisions within 30 days | 60 | 72.1 | 63.7 | 33.3 | 43.3 | 80.9 | 72.4 | 58.7 | 65.7 |
| LAA decisions within 45 days | 80 | 92.0 | 90.6 | 79.7 | 80.7 | 90.1 | 85.6 | 83.7 | 85.1 |
| LAA decisions within 75 days | 95 | 99.0 | 98.3 | 95.4 | 95.4 | 96.8 | 94.8 | 93.1 | 93.5 |
| LA benefit appeals with combined scores > 85% | 80 | 100.0 | 98.7 | 89.5 | 88.3 | 100.0 | 97.5 | 95.0 | 97.4 |
| HIGHER AUTHORITY APPEALS | | | | | | | | | |
| HAA decisons within 45 days | 50 | 61.9 | 44.4 | 54.0 | 62.3 | 91.9 | 90.5 | 98.3 | 97.7 |
| HAA decisons within 45 days *** | 40 | 61.9 | 44.4 | 54.0 | 62.3 | 91.9 | 90.5 | 98.3 | 97.7 |
| HAA decisons within 75 days | 80 | 97.6 | 82.7 | 65.5 | 71.5 | 96.7 | 95.7 | 99.7 | 99.5 |
| HAA decisons within 120 days | 95 | 97.6 | 95.7 | 66.2 | 72.4 | 99.3 | 99.3 | 100.0 | 100.0 |
| NEW STATUS DETERMINATIONS | | | | | | | | | |
| New status determinations made within 90 days | 60 | 82.8 | 84.0 | 86.3 | 88.0 | 85.0 | 84.8 | 84.3 | 86.7 |
| New status determinations made within 180 days | 80 | 90.6 | 90.6 | 92.2 | 92.6 | 90.7 | 90.6 | 92.3 | 94.2 |
| # Cases from acceptance sample failing evaluation | <= 6 cases | ^ | * | ^ | * | ^ | * | ^ | * |
| TIMELINESS OF TRANSFERS FROM CA TO TF | | | | | | | | | |
| # Days of transfer from clearing account to trust fund | <= 2 days | 1.6 | 1.6 | 2.7 | 2.5 | 1.3 | 2.8 | 2.3 | 2.3 |
| Annual Ratio | <= 1.75 | 0.31 | 0.20 | 2.81 | 2.34 | 1.95 | 4.16 | 1.85 | 2.00 |
| GRPA PERFORMANCE | | | | | | | | | |
| UI Reciprocity Rate | NA | 69.4 | 67.9 | 38.8 | 40.3 | 45.7 | 44.4 | 55.2 | 54.7 |
| BAM Wage Replacement Ratio | NA | 32.7 | 32.2 | 48.7 | 49.4 | 48.8 | 46.8 | 50.1 | 49.7 |
| UI claimants registered with ES (BAM) | NA | 53.7 | 50.9 | 57.5 | 58.4 | 98.2 | 99.6 | 60.4 | 52.3 |
| Contributory employers filing reports timely | NA | 89.6 | 90.2 | 88.2 | 88.0 | 88.8 | 89.2 | 91.4 | 91.4 |

NOTE: Time frames used are: 1 Q (10/1/98 - 12/31/98) and 4 Q (1/1/98 - 12/31/98).

^ Measure is calculated on a yearly basis only

* Data not available

** Existing Secretary's Standard which will be replaced.

*** Existing Desired Level of Achievement will be replaced.